

Qlik NPrinting 17.1.x Installation Guide

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Before You Begin

We recommend answering and fulfilling this list of questions, minimum requirements, and prerequisites prior to completing the NPrinting 17.1.x installation

This document provides instructions for installing NPrinting components in clean environments.

Supported Configurations

NPrinting 17.1.x and Qlik Sense must be installed on separate Windows server instances in test and production environments to comply with Qlik Support requirements.

NPrinting Engine and Server Minimum Requirements

- Windows Server 2012 or Windows Server 2012 R2
- Microsoft .Net Framework 4.5.2 or above
- 8 gigabytes of RAM for NPrinting Server
- 500 MB of disk space for NPrinting Server
- Minimum of 2 GB is required for each core with the minimum of 4GB of RAM in total for NPrinting Engine
- 300 MB of disk space for NPrinting Engine
- Qlik Sense Server 2.2.4 or higher to create connections to Qlik Sense
- Qlik Sense Server 3.0.1 or higher to distribute reports to the Qlik Sense hub
- Qlik Sense QlikClient certificate and Qlik Sense generated root certificate
- NPrinting Console supports Internet Explorer 10 or above, Chrome, Firefox, and Edge



Qlik Sense 3.0.1 does not support Internet Explorer 10 and will not work.

NPrinting Designer Minimum Requirements

- Microsoft Windows 7, 8, 8.1, 10 operating systems (32- or 64-bit), Windows Server 2008 R2, Windows Server 2012, or Windows Server 2012 R2
- Microsoft Office is required for creating MS office templates with NPrinting Designer
- Microsoft .Net Framework 4.5.0 or above

TCP Ports for NPrinting

Port	Description
4992	NPrinting Repository service port
4993	NPrinting Web Console port (Uses HTTPS)
4994	NPrinting NewsStand port (Uses HTTPS)
4995	Windows authentication service for binding windows credentials to users in the web console
4996	Web Engine service port for connecting NPrinting Designer to the NPrinting Server
5672	RabbitMQ service port



Depending on firewall rules, ports 4993, 4994, 4995, and 4996 may need to be opened inbound on the server running NPrinting Server to allow access from web browsers and NPrinting Designer.

TCP Ports for NPrinting Communication with Qlik Sense

Port	Description
4242	Qlik Sense Repository Service (QRS) port
4243	Qlik Sense Proxy Service (QPS) port



Qlik Sense ports need to be opened inbound on the Qlik Sense server. These ports may need to be opened outbound on NPrinting Server and NPrinting Engine servers depending on firewall configuration.

NPrinting Installation Prerequisites

- Determine if NPrinting Engine and Server (Scheduler) will be installed in a <u>virtual machine on</u>
 <u>premise</u> (such as VMWare), <u>physical server</u>, or <u>cloud provider</u> (such as Amazon / Rackspace /
 Azure).
- Determine if NPrinting Engine and Server (Scheduler) will be installed on the same system.
- Determine if NPrinting Engine and Server (Scheduler) will be installed on the same system that Qlik Sense server is installed.
- Determine the Windows Domain the Qlik Sense server and NPrinting Server (Scheduler) will be attached to.

- Administrative rights and Remote Desktop access to the NPrinting Server(s).
- A service account with administrative rights on the server and possesses Logon as a service privileges.



Instructions for creating a user and enabling Logon as a service privileges are in this document.



It is possible to use a domain account for the NPrinting service account. However, it must be a member of the administrators group and have Logon as a service privileges.

 An account name, password, and email address for the NPrinting administrator console administrator.

This is the account used to administer the NPrinting console. It is different than the services account described previously.

- Validate the environment
 - Clean operating system desired.
 - Ensure the proper operating system is installed per minimum requirements.
 - o Ensure Microsoft .Net 4.5.2 is installed.
 - Ensure recommended RAM is available on the system.
 - o Ensure the server has access to the Internet for license activation.
 - Ensure firewall is disabled or appropriate ports are opened on firewall to enable NPrinting communications.
 - Qlik Sense QlikClient, server, and root certificates exported and in hand (instructions below).

Be Prepared

- Have NPrinting installation files downloaded
- Have NPrinting license and control number in possession
- If Qlik Sense server is already installed, make note of the hostname
- Qlik Sense QlikClient, server, and root certificates exported and in hand.
- Administrator group access to the NPrinting server.
- Rootadmin access to the Qlik Sense server Qlik Management Console (QMC).
- All userids and passwords for authenticating to servers and applications listed are in hand.
- If you are installing NPrinting Server and NPrinting Engine on the same system as Qlik Sense, make sure Qlik Sense is installed, licensed and accessible prior to NPrinting installation.
- Remote Desktop access to the NPrinting and Qlik Sense servers.

Pre-Installation Steps

Validate all prerequisites above have been met before continuing with installation

Windows Setup



If you plan to rename the machine or workgroup, do it before installing NPrinting Server and NPrinting Engine.



Disable Windows Firewall completely (if this is not acceptable, open inbound ports 4993, 4994, 4995, 4996).

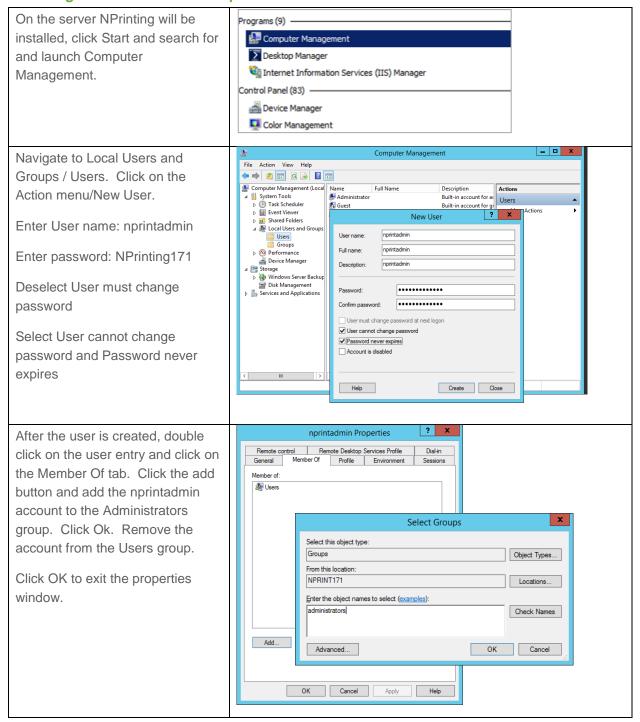


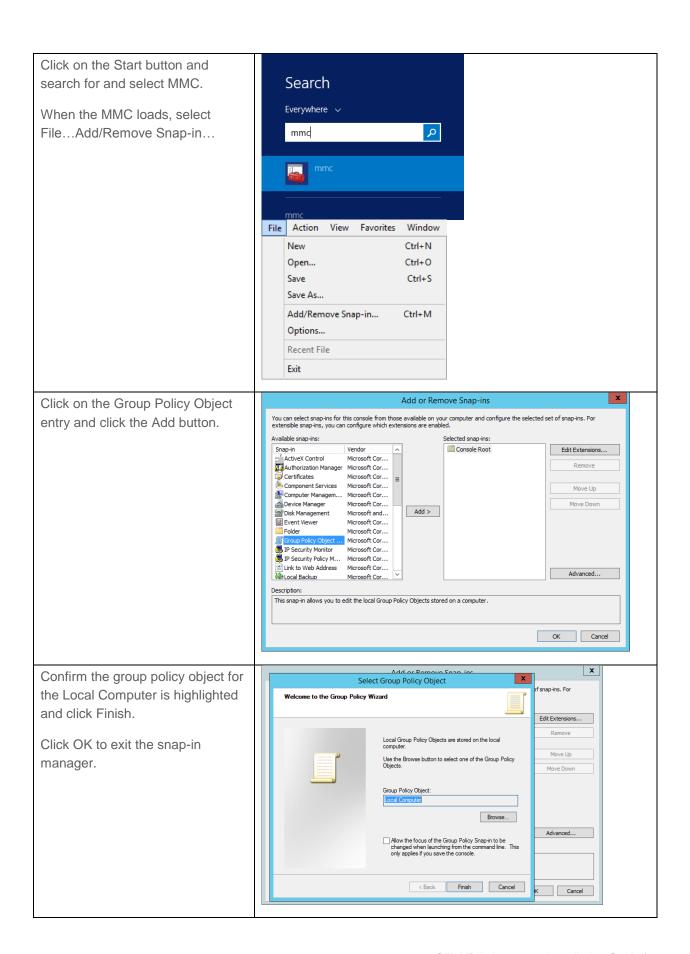
Disable Windows Internet Explorer Enhanced Security Configuration (IE ESC).

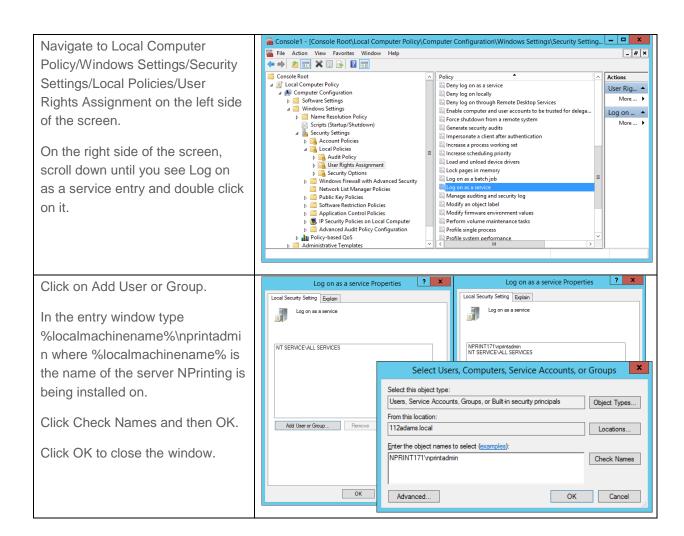
Installation Instructions

Please follow these instructions closely. NPrinting services require a specific order of install to work properly.

NPrinting Service Account Setup







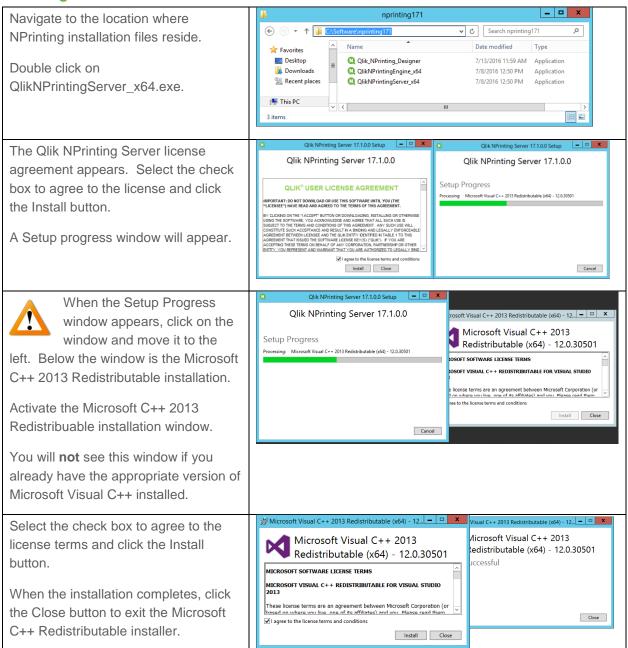


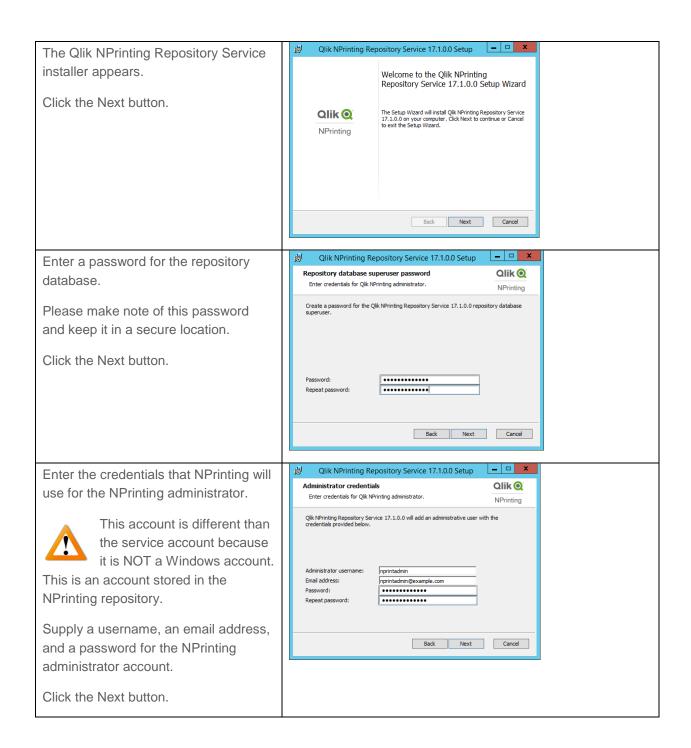
The NPrinting Server installation must be installed before the NPrinting Engine and NPrinting Designer. NPrinting may not work if the installation is not performed in the following order:

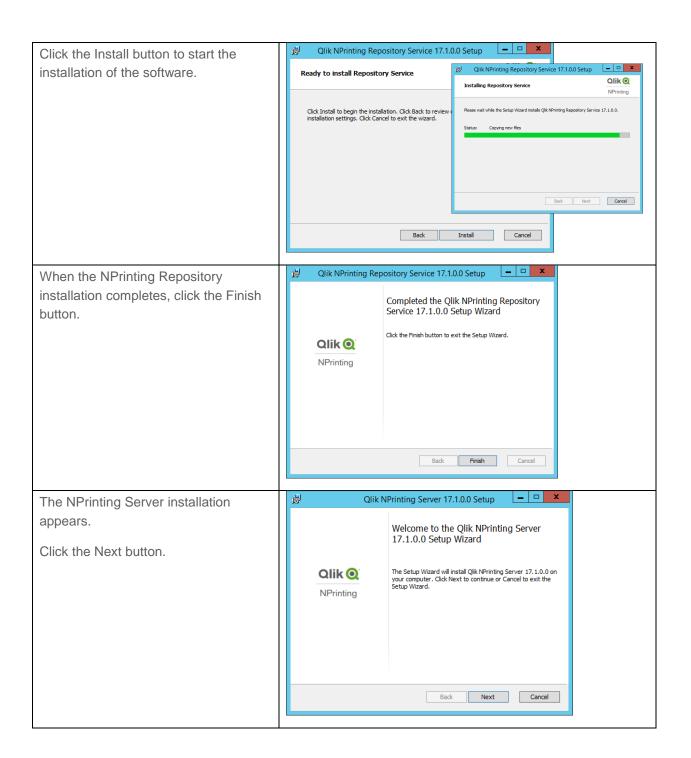
- 1. NPrinting Server
- 2. NPrinting Engine
- 3. NPrinting Designer

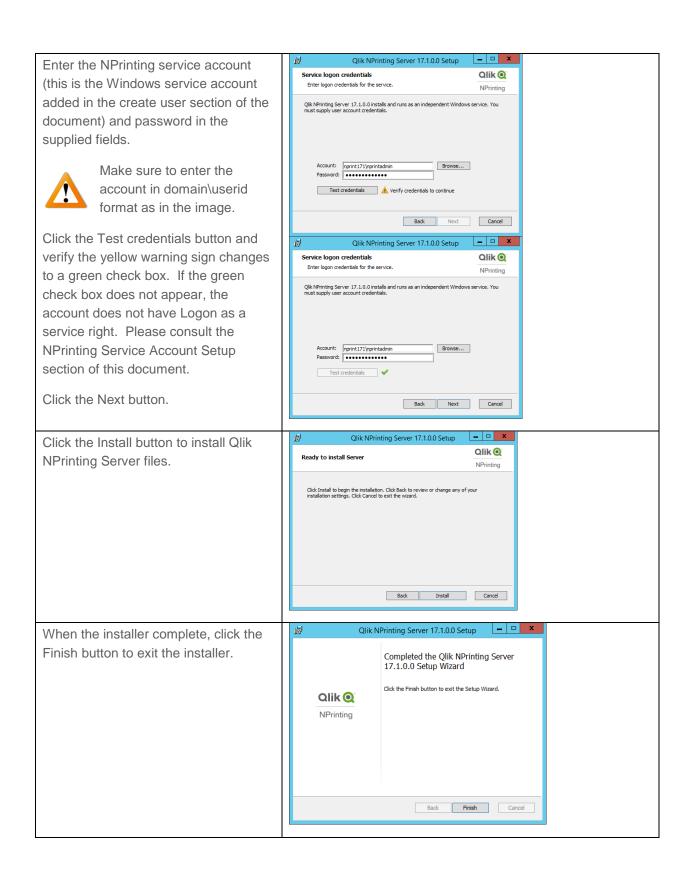
Please install the software in the correct order.

NPrinting Server Installation









Upon completion of all components, the main setup progress window will state success.

Click the Close button to exit the installation.

Qlik NPrinting Server 17.1.0.0 Setup

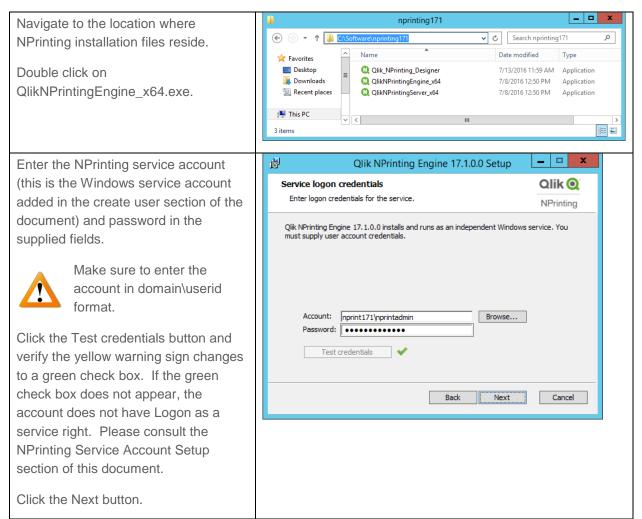
Setup Successful

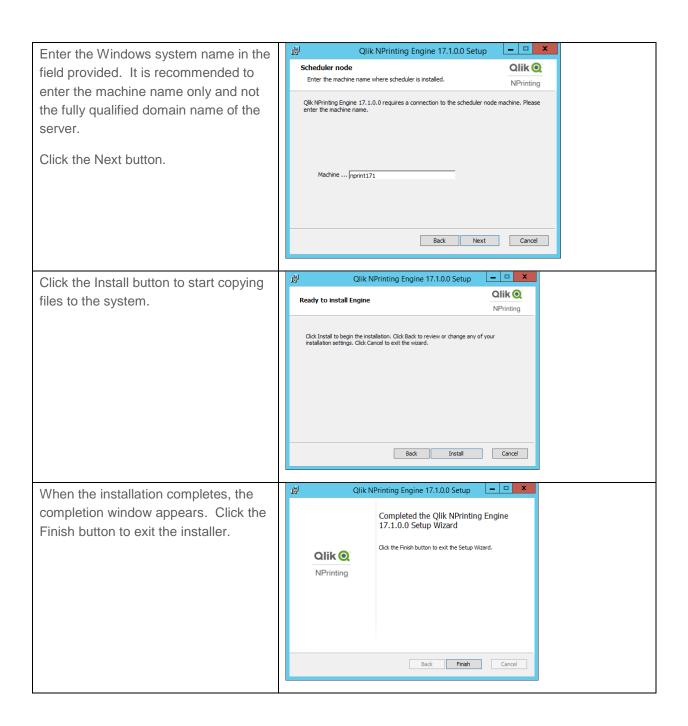
Close

NPrinting Engine Installation

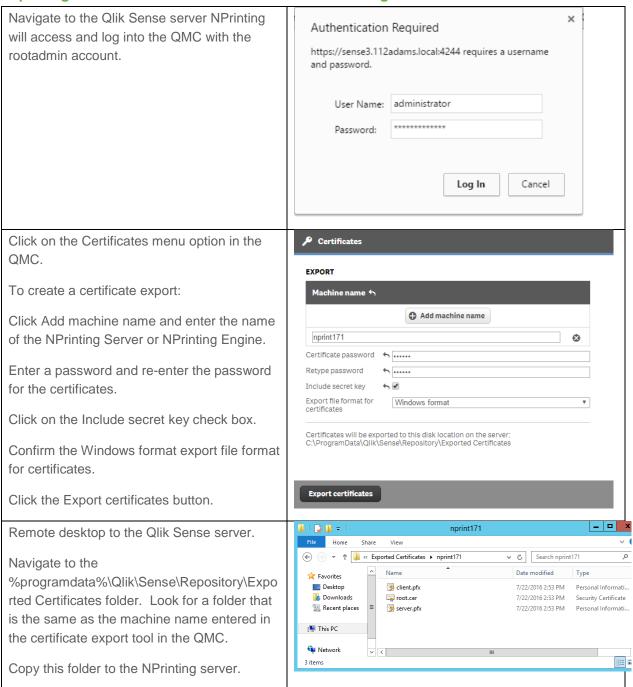


The NPrinting Engine is installed after the NPrinting Server. If you haven't installed NPrinting Server, please go back to the NPrinting Server Installation section of this document before continuing.

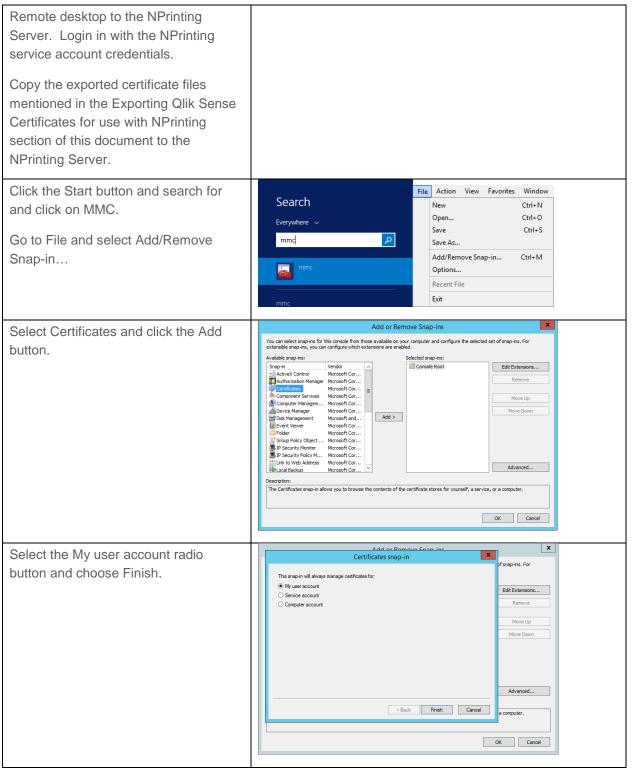


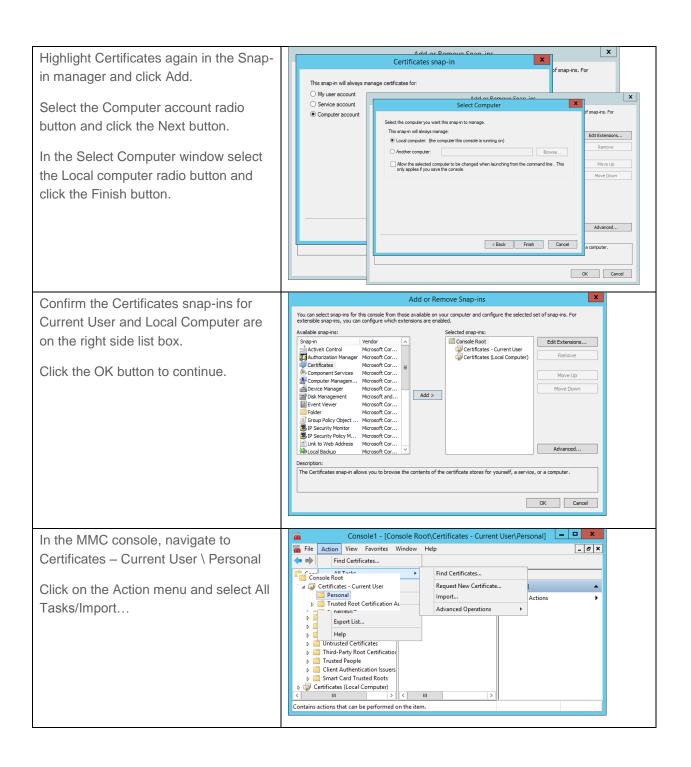


Exporting Qlik Sense Certificates for use with NPrinting



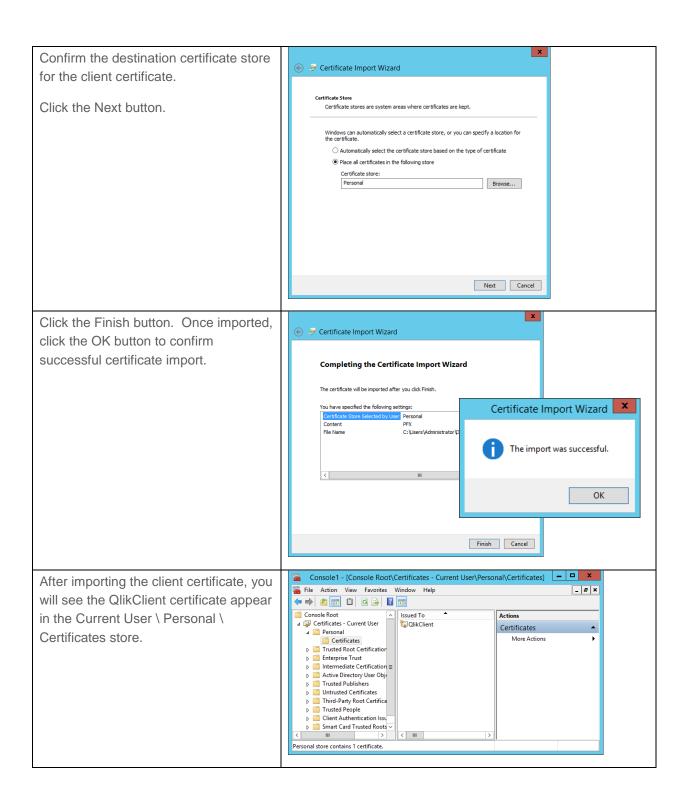
Import Qlik Sense Certificates on NPrinting Server and NPrinting Engine Importing the QlikClient certificate for the NPrinting Service Account





The Certificate Import Wizard appears. Certificate Import Wizard Click the Next button. Welcome to the Certificate Import Wizard This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store. A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept. Store Location Current User O Local Machine To continue, dick Next. Next Cancel Click the Browse... button and navigate to the path where the certificate files were placed earlier. Specify the file you want to import. Locate the client.pfx file and click OK. C:\Users\Administrator\Desktop\nprint171\client.pfx Browse... You may have to change the Note: More than one certificate can be stored in a single file in the following formats: file extension to search for in Personal Information Exchange- PKCS #12 (.PFX,.P12) Tip! Cryptographic Message Syntax Standard-PKCS #7 Certificates (.P7B) the Browse... window to *.pfx Microsoft Serialized Certificate Store (.SST) to find the client certificate. Click the Next button. Next Cancel Enter the password supplied during the ←

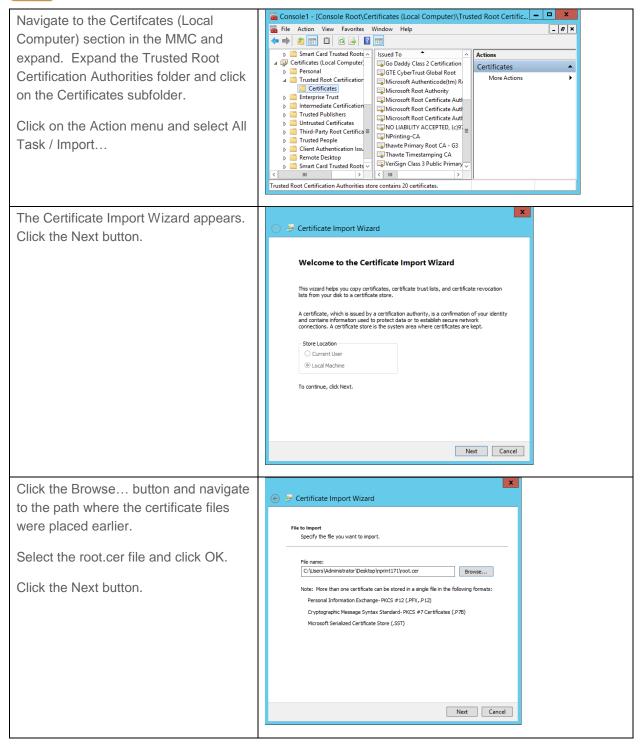
✓ Certificate Import Wizard certificate export process. Make sure the first two check boxes are not To maintain security, the private key was protected with a password. selected and the third check box is selected. Type the password for the private key. ••••• Click the Next button. Display Password Enable strong private key protection. You will be prompted every time the private key is used by an application if you enable this option. Mark this key as exportable. This will allow you to back up or transport your keys at a later time. ✓ Include all extended properties. Next Cancel

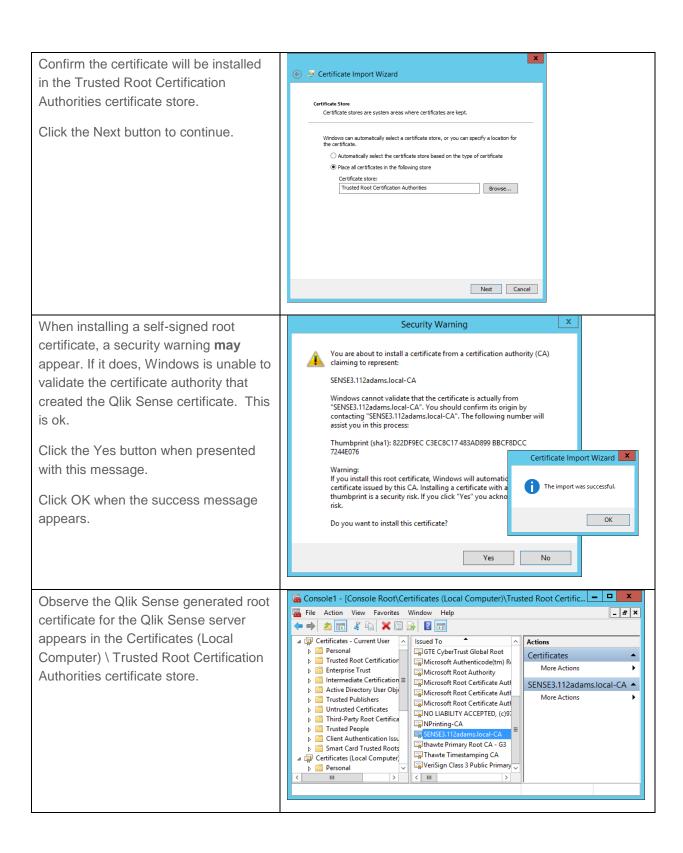


Importing the root certificate from the Qlik Sense server

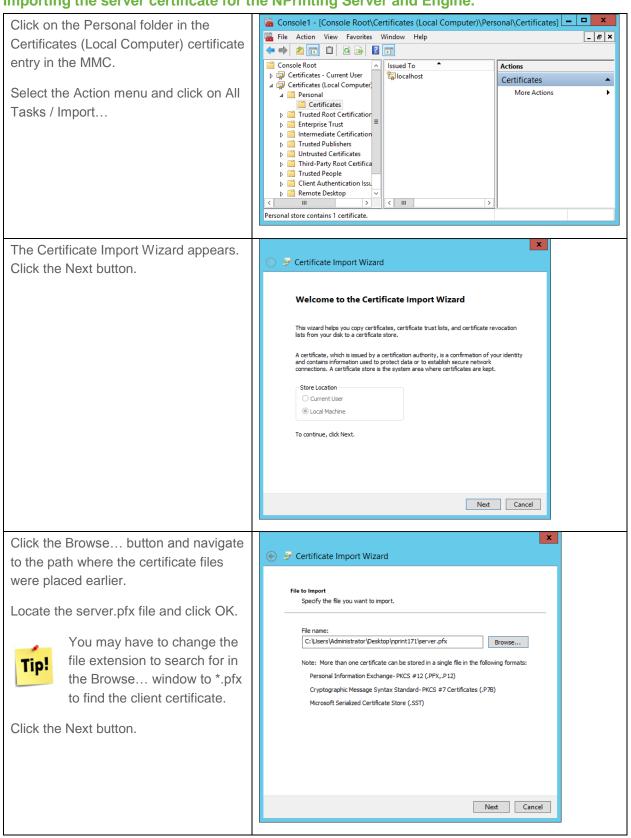


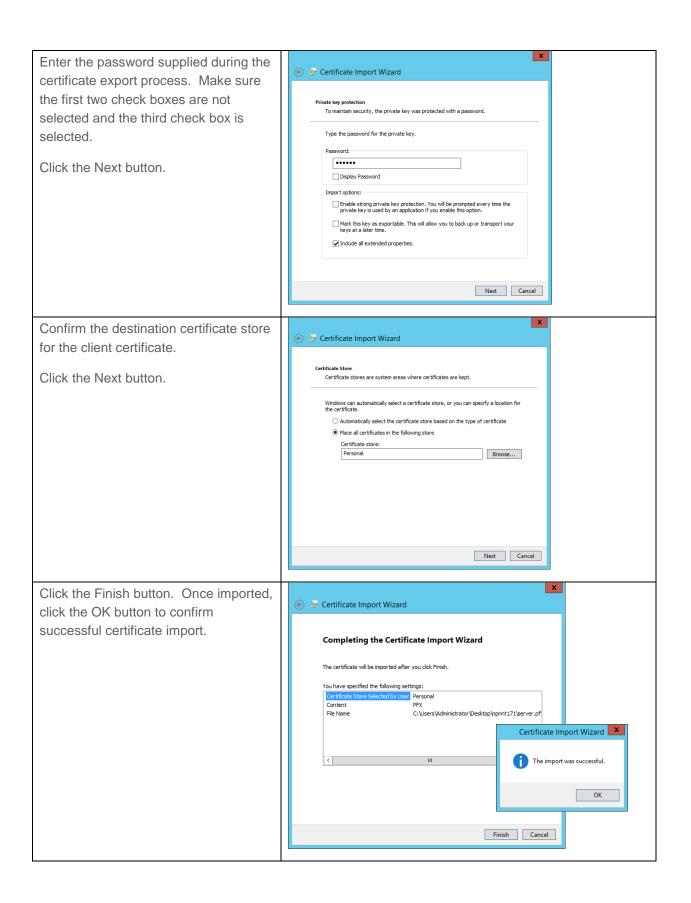
Importing the root certificate is necessary if NPrinting Server and Engine are installed on a separate server than Qlik Sense server.



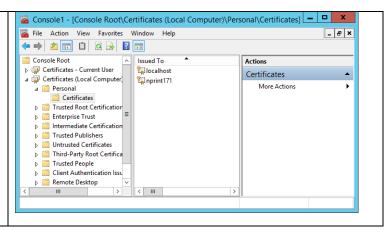


Importing the server certificate for the NPrinting Server and Engine.



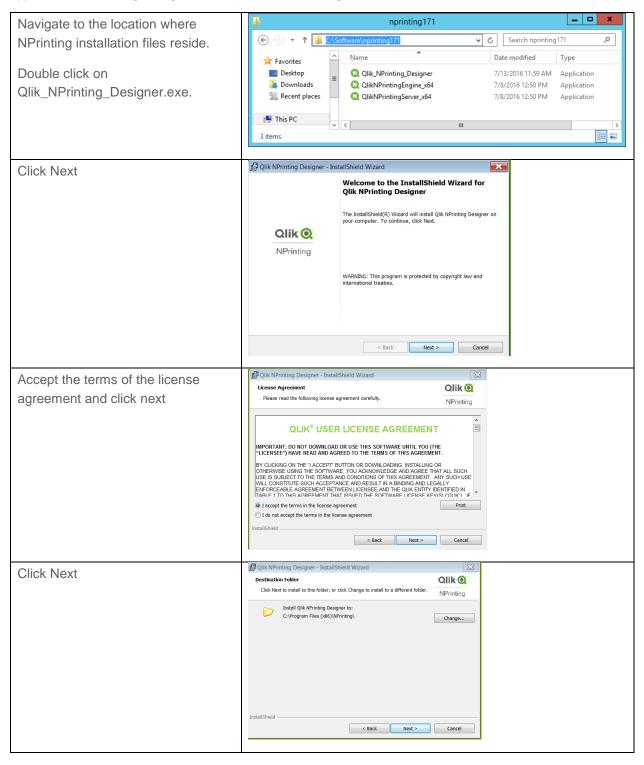


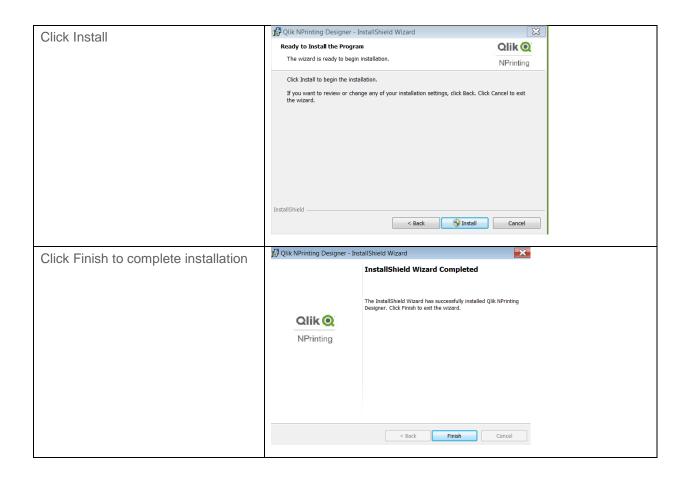
Observe the server certificate with the named entered during the export process appears in the Certificates (Local Computer)\Personal\Certificates certificate store.



Install NPrinting Designer

NPrinting Designer is used to create NPrinting report templates. NPrinting Designer is installed typically on a desktop system for report development. However, it does not launch like a conventional desktop application. NPrinting Designer launches from NPrinting's web interface.





NPrinting Post Install Configuration

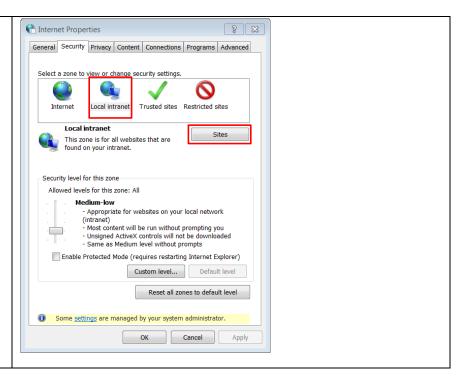
Configure Internet Options



There is an issue with rendering Qlik Sense images in reports where Sense prompts for username and password thus breaking the NPrinting rendering engine. The following modifications are required on the system on which NPrinting Designer is installed to ensure proper image rendering.

Open Internet Options from the Network and Sharing Center in the Control Panel.

Click on the Security tab, then click Local Intranet and then click the Sites button.



Then click Advanced and ? 🔀 nternet Properties add × Cal intranet https://myNPrintingserverfull Use the settings below to define which websites are included in the local intranet zone. name.domain (for example, https://qlikserver1.domain.lo Automatically detect intranet network Include all local (intranet) site cal). **Company** Local intranet × Include all sites that bypass t Include all network paths (UN You can add and remove websites from this zone. All websites Click Add, then OK, then in this zone will use the zone's security settings. Close to get back to the Advanced What are intranet settings? Internet Properties. Add this website to the zone: https://glikserver1.domain.local Add Allowed levels for this zone: All Websites: - Appropriate for websites o http://*.aliktech.com Remove (intranet) Most content will be run w https://*.qliktech.com - Unsigned ActiveX controls - Same as Medium level wit Enable Protected Mode (requires re Custom le Require server verification (https:) for all sites in this zone Close Some <u>settings</u> are managed by your OK Cancel Apply 1 Internet Properties ? 🔀 Once back on the Security General Security Privacy Content Connections Programs Advanced tab, click on Custom level and make sure that Select a zone to view or change security settings. "Automatic logon with Recurity Settings - Local Intranet Zone × current user name and Settinas Internet Local intranet Trusted sites Enable password" is selected Allow websites to prompt for information using scripted wince Local intranet This zone is for all websites that are Enable found on your intranet. Enable XSS filter O Disable nable 🖱 Security level for this zone Scripting of Java applets

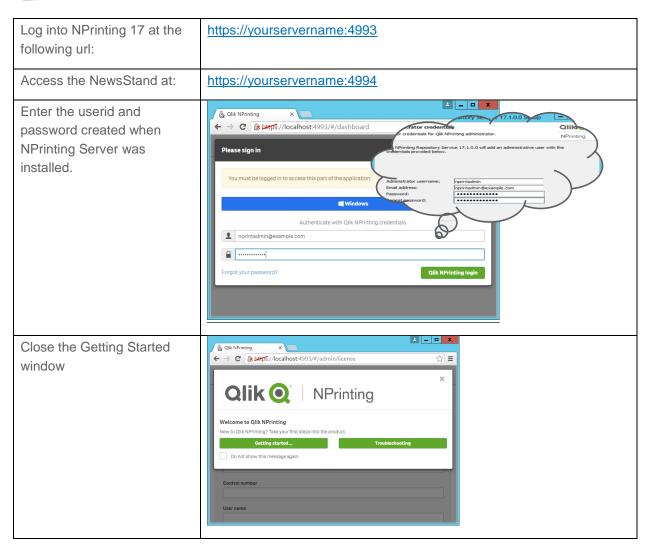
Disable Allowed levels for this zone: All Enable Medium-low Prompt - Appropriate for websites on your & User Authentication (intranet) Most content will be run without pr 🎎 Logon - Unsigned ActiveX controls will not Anonymous logon - Same as Medium level without pro Automatic logon with current user name and passy Enable Protected Mode (requires restarting Prompt for user name and password Custom level... *Takes effect after you restart your computer Reset all zon Reset custom settings Reset to: Medium-low (default) Some <u>settings</u> are managed by your system Reset... ОК OK Cancel

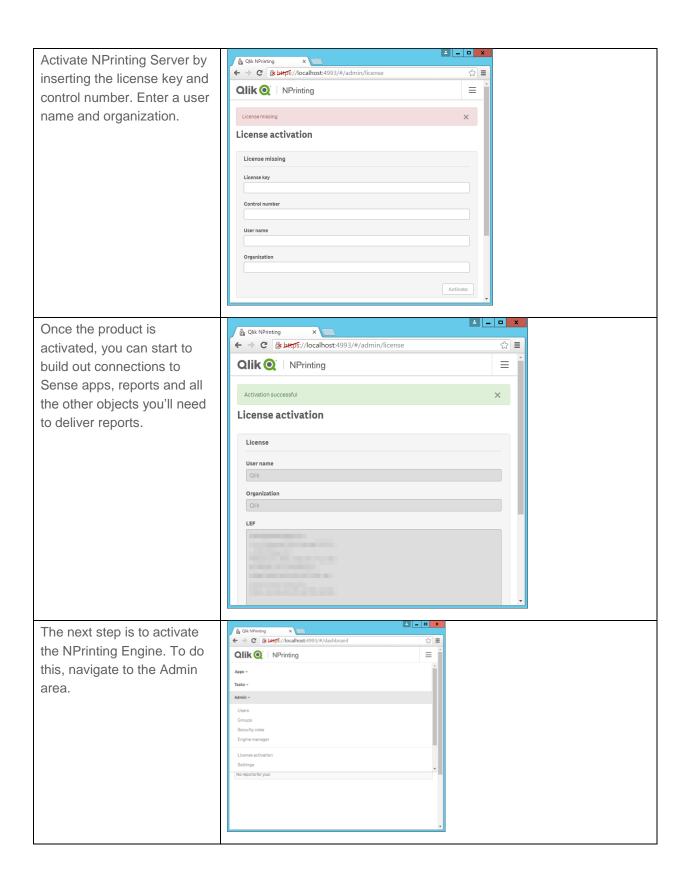
Login for the First Time and Activate NPrinting

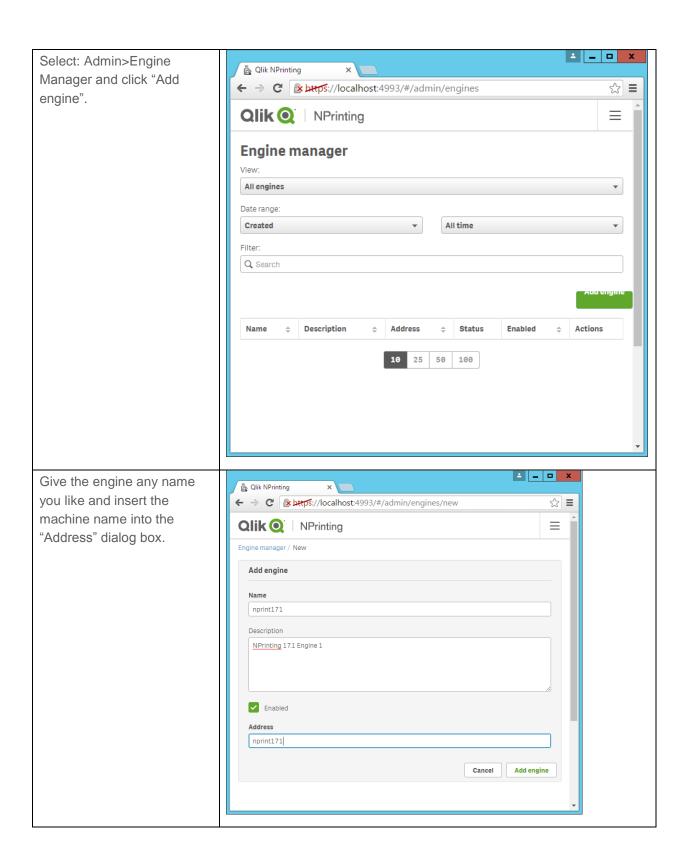
You use NPrinting Designer and view reports in the Newsstand in the browser.

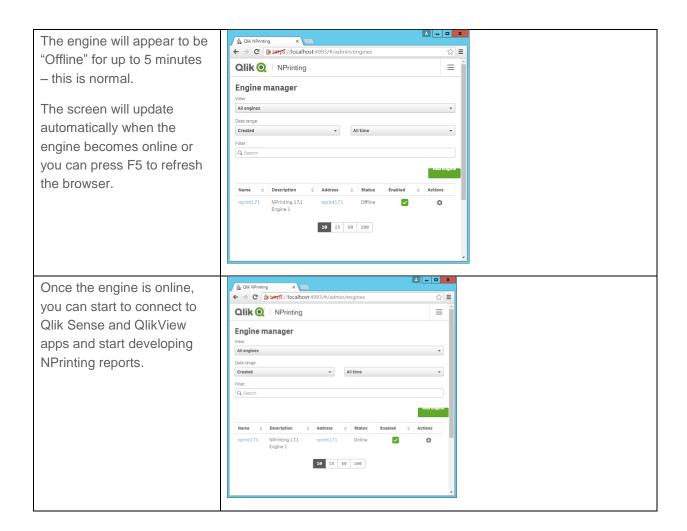


Typically, yourservername will be "localhost".









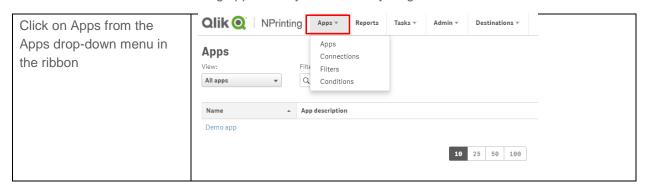
Connecting to a Sense app in Qlik NPrinting

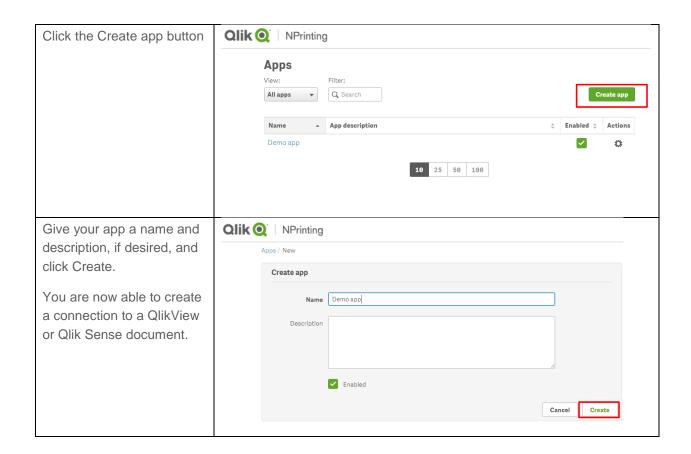
To connect to a Sense app in Qlik NPrinting, you need to create an NPrinting app, specify the user who will create the connection, and define the Qlik Sense Hub as a destination in NPrinting.

Create an app in Qlik NPrinting

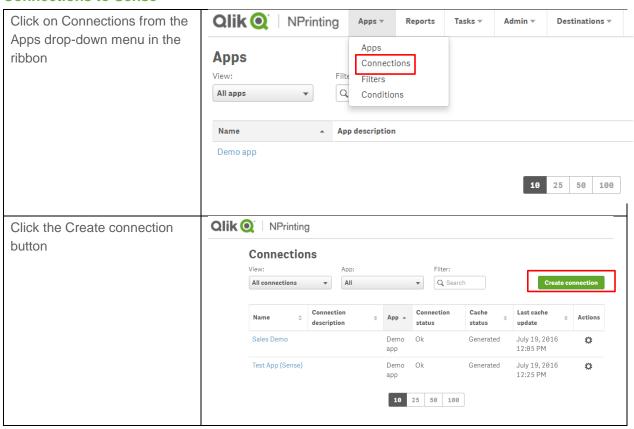
An NPrinting app is a collection of connections (QVWs/QVFs used for source data), filters, conditions, reports, and tasks.

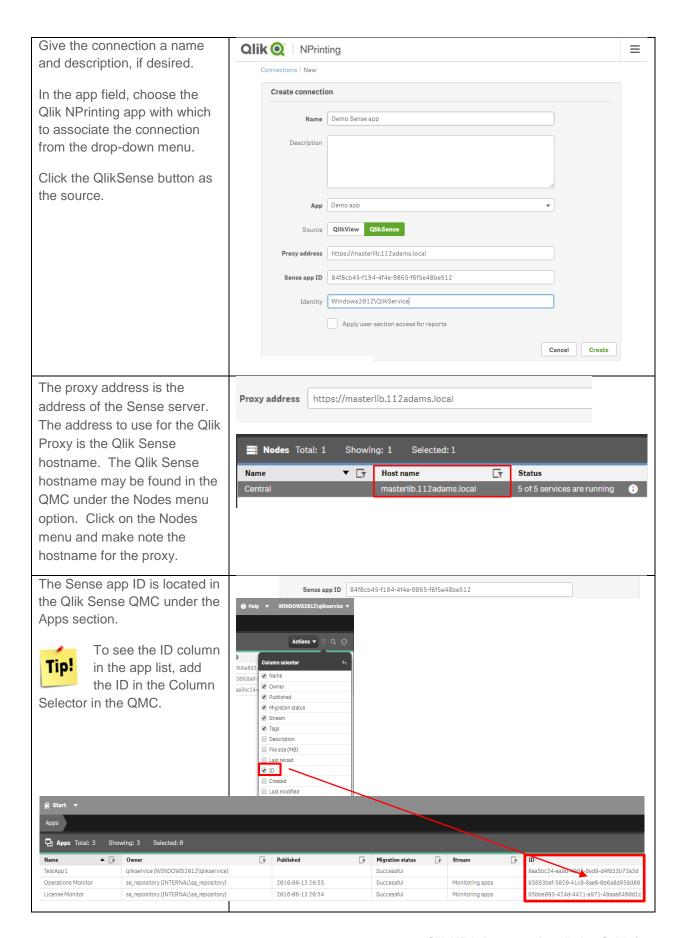
You will need to create an NPrinting app before you can do anything else.





Connections to Sense





The **identity** is the Windows domain account of the user creating the connection to the Sense app.



For the user to access apps published on their own "Work" stream, they must have a Sense token allocated to them in the Qlik Sense QMC.

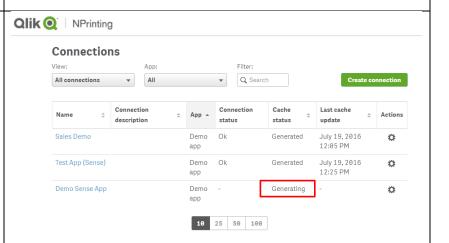
Apps may be unpublished (in the user's Work stream) or published in the Everyone stream. A token is not needed for public apps that are published under the "Everyone" stream. In either case, the identity field must be populated in order to create the connection.

Click the Create button in the lower right-hand corner.

This will take you back to the Connections page where the cache status for your new connection will show as 'Generating'.

This will automatically be updated when the cache is generated, or you can press F5 to refresh the page. Once the cache has been generated, you can author reports.

Cache generation may take several minutes and will depend on the size of the app and the number of objects in the app.



1

Complexity of structure and amount of data greatly affect the metadata loading of NPrinting. After that, the amount of data is still a small bottleneck for Sense, although it's

highly optimized for it.

Additional information on connections can be found here: http://help.alik.com/en-

 $\underline{US/nprinting/17.1/Content/GettingStarted/HowCreateConnections/Cr}\\eate-Connections.htm$

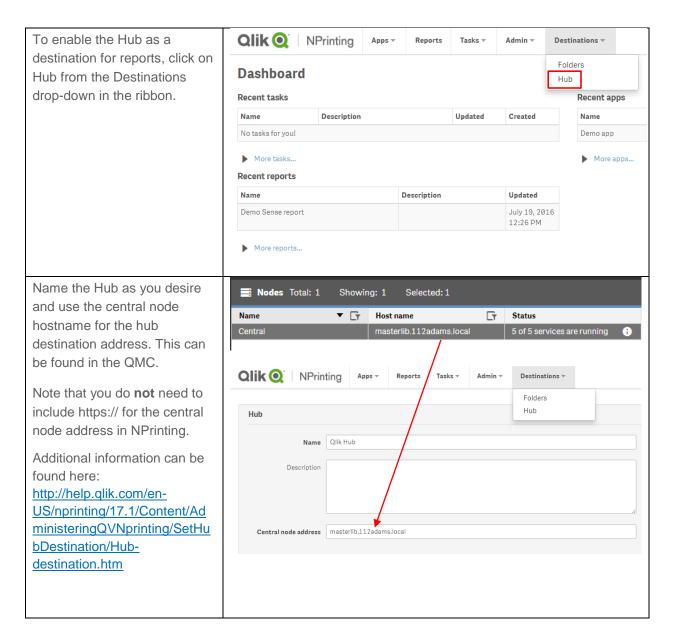
This link also includes documentation on how to connect to QlikView documents.

Set up the hub as a destination

In addition to delivery via e-mail, save-to-disk and the NPrinting Newsstand, Qlik NPrinting 17.1 also offers the possibility to send reports to the Qlik Sense 3.0 Hub. These reports can contain either QlikView or Qlik Sense data.



Users accessing the hub to download reports do **not** need a token allocated to them.



Authoring and previewing reports

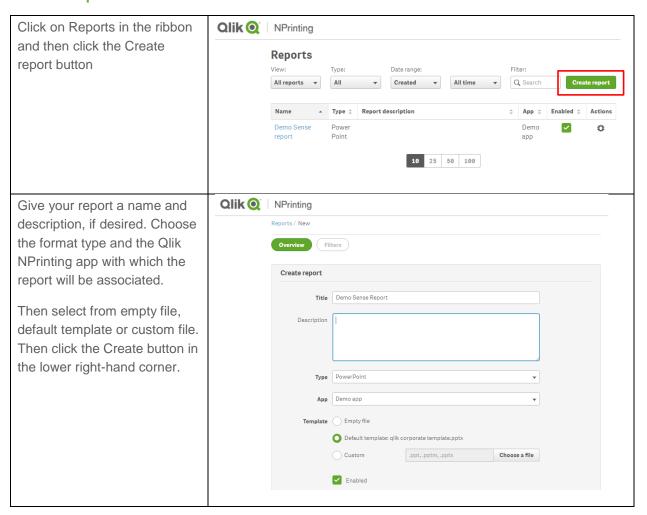
Report content

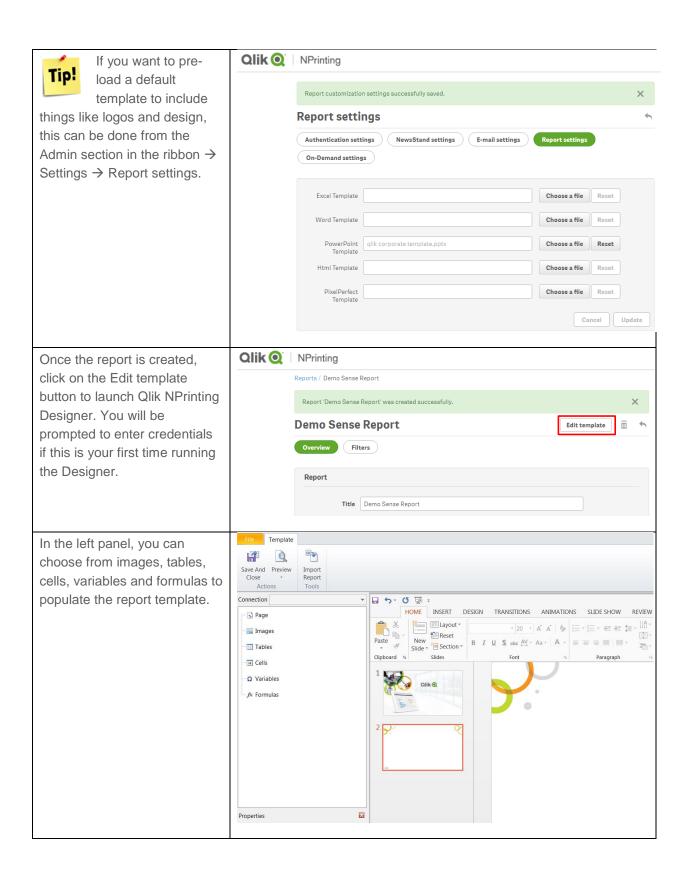


Qlik Sense objects which are/are not supported

- Reports can include:
 - Charts
 - Tables
 - Formulas
 - Variables
- Reports do **not** include:
 - Sheets
 - Extension objects
 - Stories

Create a report





For this example, right-click on images and click on Add objects. The object list from your connection will appear.

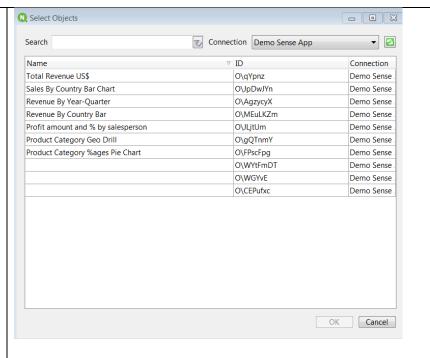


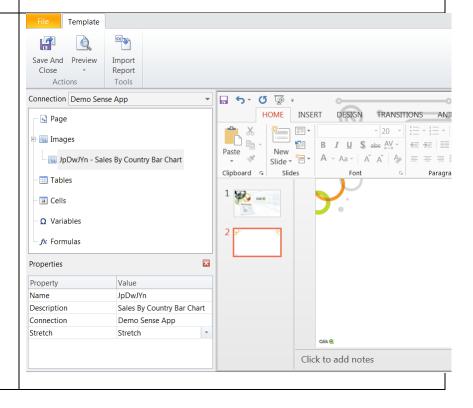
The object IDs are not very useful for Qlik Sense as compared

to objects from QlikView (which can easily be identified from the object properties). Instead you will have to rely on the Name which is represented by the title of the object in Qlik Sense.

Qlik NPrinting should recognize the title of the object even if Show titles is set to 'Off' in Qlik Sense.

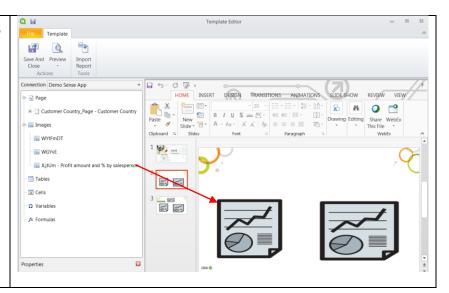
Select the object(s) you want to include in the report and click OK.





To add the object to the report, simply drag and drop the newly added object into the template in the desired location.

You can expand the image as needed inside the template editor by dragging the edges and resizing as you would any other object.



Previewing reports



Reports from Qlik Sense will not preview as quickly as QlikView reports in NPrinting 16 due to the manner in which Sense renders images. An improvement to the overall process is currently being analyzed by both the NPrinting and Qlik Sense teams.

When you preview a report from the template editor, the first connection takes several seconds to establish a connection to Sense for these reasons (see text at right):

Subsequent previews (even for new reports) will render faster. This is specific to Sense reports, particularly those with images.

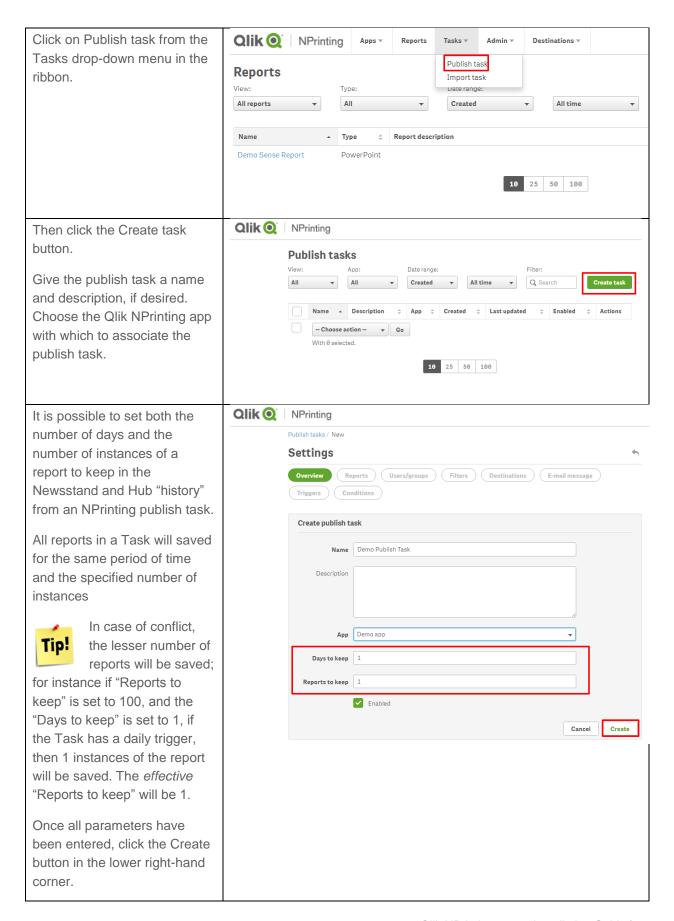
- A "handshaking" between NPrinting and QRS happens; Sense checks the validity of the Certificates chain.
- The specific .NET SDK assemblies and their dependencies to connect to Sense are loaded by NPrinting (NPrinting supports different versions of Sense and loads versionspecific DLLS)
- NPrinting then connects to a valid Sense Engine (QES). The Sense Engine loads and caches some information about the app structure and some data.
- The more complex the app structure is, the more time it takes to load.
- The more data the app has, the more time it takes to load.
- Subsequent connections are faster because both NPrinting and Sense have already loaded DLLs and cached some data.

For **QlikView** reports, "Local" connections will be faster than server connections for preview

This is not true of production where we are rendering hundreds of reports and the overhead in starting up the system is spread across all of these reports.

Report Distribution

To distribute reports, you need to create a Publish Task in Qlik NPrinting.





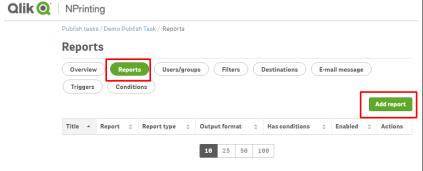
An admin cannot delete published reports in the

Newsstand and Hub. What an admin can do is to configure the "reports to keep" and "days to keep" settings in the publish task in order to set up the correct reports lifetime.

These settings affect both Newsstand and Hub published reports. The purging batch runs every 10 seconds for Newsstand and every 8 hours for Hub. Make sure that reports that you send to the Newsstand and Hub are the ones that you want displayed there. If you want test reports sent to either destination, create an additional user in NPrinting that you can use for these purposes. You will not have to allocate a token for additional users in Sense, as accessing the hub and downloading reports does not require a token.

As of the publish date of this document, history is not accessible from the Hub, only the Newsstand. Report history in the Hub will be part of a future release.

Next you will need to add a report(s) to the publish task. Click on the Reports button and then click the Add report button.



On the subsequent screen, select the report you want to add from the Choose report drop-down menu and edit the friendly name, if desired.



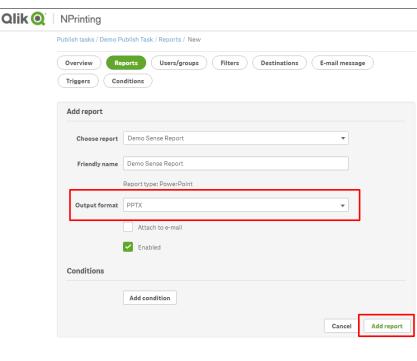
The friendly name is how reports will be displayed in the

Newsstand and Hub. Any dynamic naming applied to the report will appear in the downloaded version of the report or to any reports sent via e-mail or saved to disk.

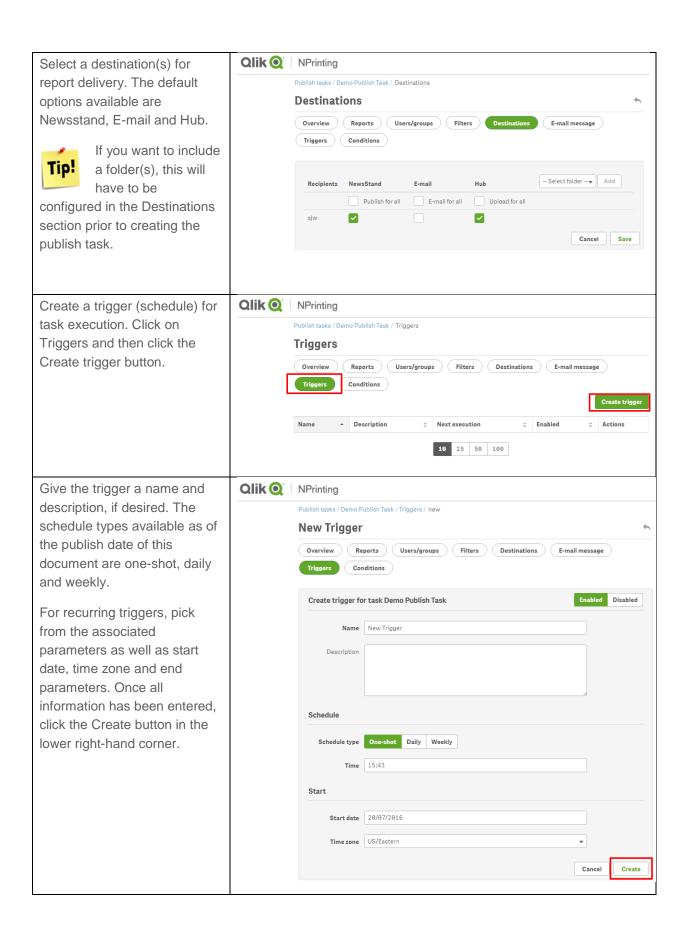
Select the desired output format.



The output formats available to you will







You can also manually run the Qlik Q | NPrinting task by clicking the Run now Publish tasks / Demo Publish Task button which can be found in The task with id '3d798389-9c80-4ed2-a1f3-f40e59347201' was successfully scheduled for execution X the publish task Overview Settings Run now section. Users/groups Filters Destinations E-mail message A message showing that the Conditions task was successfully Publish task scheduled for execution will appear. Name Demo Publish Task When the publish task has run Qlik Sense S successfully, you will see the Reports reports in the selected destinations. Work Reports For the Hub, the Reports section will Streams not be visible until it Demo Sense Everyone Report has been populated with at Monitoring apps least one report. From the Hub, only the most NewsStand Reports Subscriptions recent report can be Reports download. Report preview and View: Date range: Filter: report history are on the All Created Q Search development path. Starred Report From the Newsstand, the ☆ PPTX July 20, 2016 Demo Sense Report report can be previewed on 3:48 PM the web without opening View history Office, a PDF reader or a web browser (for HTML reports). 10 25 50 100 The report can also be downloaded and report history, dependent on the parameters initially established in the publish task, is also accessible.



Additional Links

NPrinting videos

http://help.qlik.com/en-US/nprinting/17.0/Content/Videos/Intro-Videos.htm

http://help.qlik.com/en-US/nprinting/17.1/Content/Videos/Intro-Videos.htm

NPrinting architecture

http://help.qlik.com/en-US/nprinting/17.1/Content/DeployingQVNprinting/Architecture-sizing.htm



The sizing estimates in the link above need updating. Benchmarking documents are being analyzed and more formal requirements will be released in the future.